





### DAB CARRIER GROUP INC CASE STUDY

Truckers Flow is an outsourcing trucker recruitment organization specializing in recruiting CDL-A drivers for different carriers across the nation. We focus on recruiting OTR drivers for all types of trailers and employment contracts.

#### About the company

Dab Carrier is a trucking company based in Hammond, Indiana. Through their core values of professionalism, integrity, and quality, they endeavor to build and maintain strong, trust-based relationships with their drivers ensuring personalized service that stands the test of time.

#### **Objective**

The partnership between Dab Carrier and Truckers Flow is investigated in this case study, concentrating on their accomplishments in dealing with the issue of trucks parked.



### **Bob**Operations Manager at Dab Carrier Group Inc

It is a pleasure working with Truckers Flow. Always quick and efficient to respond to any of our queries. Their skills in advertising our job openings to the CDL drivers we much need, enabled us to attract and hire quality truckers with clean background, which ultimately accelerated the growth of our company.

#### **At a Glance**

#### **Problem**

The lack of drivers at Dab Carrier led to the problem of having many idle trucks that were not being utilized efficiently.

#### Solution

The Truckers Flow team outlined a strategy for Dab Carrier, illustrating that better audience focus, communication, and strategies could directly help recruit experienced drivers.

#### Results

- Bob successfully expanded his fleet, going from approximately 20 trucks to an impressive 50!
- The cost per successful hire decreased by a significant 40%.
- The average expense for hiring each driver amounted to \$175.
- Dab Carrier managed to save a substantial \$69,000 through their efforts.

#### Responsibilities

#### Active Social Media Management

Oversee and monitor social media channels to interact with prospective drivers, respond to their inquiries, and highlight the benefits of joining Dab Carrier.

#### Email and SMS Automation

Employ automated email and SMS systems to maintain regular contact with driver applicants, sending reminders about their application status and offering updates on the hiring process.

#### Targeted Paid Advertising

Design and execute targeted paid ad campaigns on different platforms, focusing on OTR drivers for a range of trailers and employment contracts.

#### User-Friendly Website Application

Ensure an accessible and efficient website application process, allowing 24/7 submissions for drivers interested in working with Dab Carrier.

#### Consistent Communication and Collaboration

Facilitate ongoing communication between Dab Carrier and Truckers Flow, sharing recruitment progress updates and discussing strategies for continuous improvement in attracting and retaining CDL-A drivers.

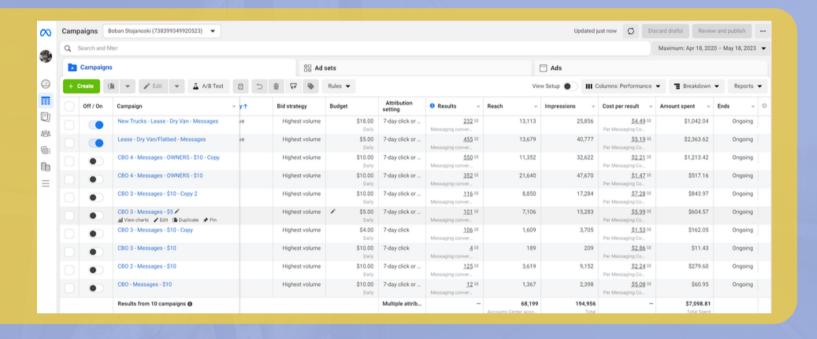
# Website example



## \*Employment form example

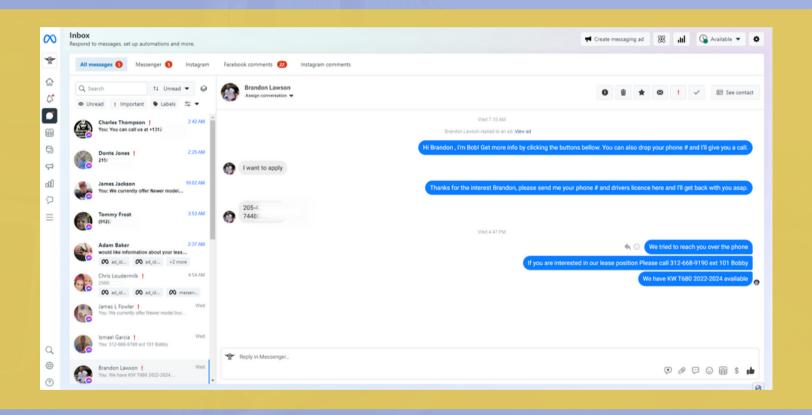
#### **APPLY NOW!** Thanks for your interest in a driving job at Dab Carrier Group INC. To Apply, please fill out the 1-step app below or call us at (312) 668-9190 First Name Last Name Phone E-mail Zip What position are you applying for? \* Company Driver Do you have a valid Class A CDL? □ Yes □ No How long have you been driving? \* Less than 6 months How soon can you start? \*

## Results from Paid Campaigns



The attached photo showcases the impressive results of Dab Carrier's paid campaigns, which have been managed by us – Truckers Flow – for the past three years. With a consistent daily expenditure of \$10, a total of \$7,098.81 has been invested, resulting in a remarkable total of 2,053 Facebook applicants

### Dab Carrier's Facebook Inbox



The image attached demonstrates the daily influx of messages in Dab Carrier's Facebook inbox, a direct result of our potent ad campaigns. It serves as evidence of our online advertising's efficiency, which consistently sparks conversation and interest.

### Social Media Post Example

